



In This Issue

1. **Want to Win at 52" Sony HDTV?**
2. **Tip of the Month: Time Change**
3. **What is SIP Trunking**
4. **Allworx Wins "Best of Show"**
5. **Technology Seminar**

Who's Who

Owners:

Kent (ext 302) and LaVerne Biel (ext 309)

Administration:

Mike (ext 304)- Accounting/Personnel
John (ext 308)- Project Coordinator

Phone Technicians:

Carl (ext 303)- Lead Technician
Charles (ext 307) Technician

Computer Technicians:

Greg (ext 313) Manager
David (ext 316) Network Engineer

Sales Personnel:

Brent (ext 326) Communication Analyst
T.J. Pierce (ext 323) Communication Analyst
Brita (ext 306) Communication Analyst/ Dial Tone Advocate
Charlene (ext 305) Telephone Customer Advocate



Now follow Access Telcom on Facebook. See upcoming events and what is new in the world of Access Telcom. Find our Facebook link at www.access-tel.com.

Want to Win a 52" Sony HDTV?

Enter ShoreTel's untangling complexity video contest today.

Create a short 1 to 3 minute video and you could win a 52" Sony HDTV! Show how ShoreTel's brilliantly simple IP phone system with integrated UC has helped you business simplify communications and sent complexity

packing.

ShoreTel will be judging the submitted video's on there creativity , originality, humor and inspiration. A free ShoreTel messenger bag is yours just for submitting- and if you blow us over, you could win a great prize. Visit: contest.shoretel.com for complete contest details.

Video's must be submitted by April 30, 2010 to be qualified for the contest.

*1st Prize: 52" Sony HDTV
2nd Prize: 14" Sony Laptop
People's Choice Prize: Sony Cybershot Camera.*



Tip of the Month: Time Change

I Series

- Press CALL 1 and dial 828, then dial the time and date password (it's usually 0000)
- Enter 2 digits for the year, month and date (ex: 03-11-07)
- Enter single digit for the day of the week (0-6 starting on Sunday=0 and ending on Saturday=6) then enter 2 digits for the hour (13=1)
- Enter 2 digits for the minutes (you will hear confirmation beeps)
- Press SPKR to disconnect.

Aspire

- Press CALL 1 and dial 828
- Enter 2 digits for the hour (13=1)
- Enter 2 digits for the minutes
- Press SPKR to disconnect

ESI

- Press the PROGRAM key
- Then press the HOLD key
- Dial 789 #
- Then enter your function key numbers 141
- Enter a new time in twelve-hour format (ex: 1 2 3 3 for 12:33 or 3 1 5 for 3:15)
- Select AM or PM by pressing the scroll keys

- Enter a new date in a eight digit format (ex: 0 7 0 4 2 0 0 3 for July 4, 2003) not that leading zero's ARE needed here.
- Press # to finish entry

ShoreTel

- The ShoreTel phone system will change automatically when your computer time changes

Allworx

- Press the CONFIG soft key button
- Press the down arrow to select Preferences
- Press the Select button.
- Using the up and down arrows select C. Clock Mode

What is SIP Trunking?

For enterprises wanting to make full use of their install IP-PBXs SIP trunking is the answer. Internet Telephony Service Provider can deliver connectivity to the PSTN via SIP trunks using a quality high speed internet connection.

SIP trunks can offer significant cost-savings for enterprises, eliminating the need for local PSTN gateways, costly ISDN BRI's (Basic Rate Interfaces) or PRI's (Primary Rate Interfaces)

There are three components necessary to successfully deploy SIP trunks: a PBX with a SIP-enabled trunk side, and enterprise edge device understanding SIP and an Internet telephony or SIP trunking service provider.

The PBX

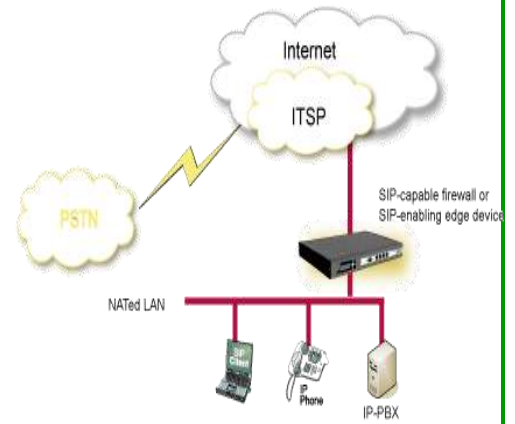
In most cases the PBX is an IP-based PBX, communicating with all endpoints over IP, but it may just as well be a traditional digital or analog PBX. The sole requirement is that an interface for SIP trunking connectivity is available.

The enterprise border element

The PBX on the LAN connects to the ITSP via the enterprise border element. The enterprise edge component can either be a firewall with complete support for SIP or an edge device connected to the firewall, handling the traversal of the SIP traffic.

The ITSP

On the Internet, the ITSP (Internet Telephone Service Provider) provides connectivity to the PSTN (Public Switched Telephone Network) for communication with mobile and fixed phones.



For more information on SIP trunking please contact Kent at 509-340-0282 or kent@access-tel.com

Allworx Wins 'Best of Show' Award at ITEXPO East 2010

Allworx which develops award winning Internet Protocol (IP) phone and network systems announced that they received the 'Best of Show' award at Technology Marketing Corporation's ITEXPO East 2010.

At the show, Allworx launched the Allworx 9204; the newest addition to the Allworx series of IP phones. The sleek, stylish design of the 9204 VoIP phone is ideal for any office setting and its improved audio quality is optimal whether speaking on the handset, a headsets or on speakerphone.

"We are honored to be recognized once again by the editors at TMC for the solutions-based products our team has built and continue to deliver to the competitive IP marketplace," said Jeffery Szczepanski, Chief Technology Officer of Allworx. "This endorsement further validates our product strategy and motivates us to design and develop enterprise-class solutions for any size business for our Channel partners."

The ITEXPO Best of Show Awards recognize innovative products and solutions that were featured in the Exhibit Hall during the January event. The designation serves to highlight the technological achievement and creative product features that set these win-

ners apart from the rest of the crowd. INTERNET TELEPHONY magazine editorial staff evaluated the pre-show nominations, and met with vendors to inspect and review the displayed products on the first day of the Expo. A full list of the winners posted on TMC's website at www.tmcnet.com.

For more information on Allworx please contact LaVerne at 509-340-0298 or laverne@access-tel.com



April Technology Seminar!

Access Telecom will be hosting a Technology Seminar Wednesday April 28, 2009 from 7-9am at 2202 E. Sprague Spokane, WA 99202.

We will be discussing what is new in the world of VoIP and how each business can utilize new technology.

